

- 7 PERSONALITY TRAITS INCLUDE
- A. RELATING TO PEOPLE
 - B. HOW ONE COPE WITH SITUATIONS AND DEMANDS
 - C. NEITHER
 - D. BOTH
- 8 JOB SATISFACTION IS AFFECTED BY ROLE STRUCTURE; ORGANIZATIONAL STRUCTURE, CLIMATE AND COMMITMENT TO ITS EMPLOYEES AND ITS OWN SUCCESS; AND ISSUES OF COMPENSATION. T/F
- 9 WHICH ARE THEORIES OF HUMAN BEHAVIOR?
- A. EXPECTANCY THEORY
 - B. MASLOW'S NEEDS HIERARCHY
 - C. HERZBERG'S 2-FACTOR THEORY
 - D. ALL OF THESE
 - E. NONE OF THESE
- 10 ROLE THEORY AND GOAL THEORY ARE INSTRUMENTAL TO EFFECTIVE HUMAN RESOURCES MANAGEMENT. T/F
- 11 DIVERSITY CAN ALSO BE THOUGHT OF AS THE MANAGEMENT AND INTENSIFICATION OF DIFFERENCES, ORGANIZED IN SUCH A WAY AS TO ALLOW GROUPS TO FUNCTION WITHIN THE ORGANIZATION AS A SET OF "TRIBES", EACH WITH THEIR OWN FOCUS. THE GROUPS AND INDIVIDUAL THAT THE ORGANIZATION ACKNOWLEDGES AS "X'S" IN AN "O" ENVIRONMENT SHOULD THEN GET SPECIAL CONSIDERATION FOR PROMOTION AND SALARY ADJUSTMENTS. T/F
- 12 ORGANIZATIONAL BEHAVIOR IN A GLOBAL CONTEXT IS PROBABLY OVER-RATED. EVEN THOUGH PEOPLE FROM ALL OVER THE PLANET MOVE ACROSS NATIONAL BOUNDARIES WHERE THEY THEN SEEK EMPLOYMENT (IMMIGRATION, REFUGEES, DUAL CITIZENSHIP, SPECIAL WORK POLICIES, ETC.) , MANAGERS TODAY RARELY NEED INTERCULTURAL SKILLS. T/F